

# OREGON PRESCRIPTION DRUG MONITORING PROGRAM

Important Updates from the OR PDMP Fall 2015

## In this letter:

- .Tips on running a patient query.
- .Update on notary requirement.
- .Training videos now available.
- .72 hour reporting.

## Good News

The PDMP no longer requires a notary when registering for an account. We hope this encourages and helps your colleagues and delegates to register today. They simply need to complete the online portion and mail in the printed request form along with a photocopy of a driver's license or other government issued photo identification.

We are working with our website vendor to reflect these changes online and thank you for your patience.

### **THE MOST COMMON PROBLEM: NOT BEING ABLE TO FIND A PATIENT**

Confirm the spelling of your patient's name.

Enter the last name as spelled on the patients ID or insurance card.

Try excluding suffixes, generational numerals, and hyphens.

Try entering the first 3 or 4 letters of the first name.

Enter less data. Only enter in a last name, first name, and Date of Birth.

Date of Birth: for this field select "Exact Match" from the "Within" menu options.

You may see multiple results for a single patient's name; if you are reasonably sure the results match your patient select them all to get the most complete report.

*Effective January 1, 2016, Oregon pharmacies will be required to submit records no greater than 72 hour from time of dispensing.*

*Most pharmacies are already in compliance.*

## PDMP TRAINING VIDEOS

DESIGNED TO BETTER HELP YOU NAVIGATE THE PDMP

Our training videos are easily accessible on our website: [www.orpdmp.com](http://www.orpdmp.com)

Registering for a PDMP Account: <https://youtu.be/WGQ1UdKb-tw>

Creating and Reading a Patient Query: <https://www.youtube.com/watch?v=9klxxTIQwDU>

Troubleshooting Common Problems: <https://www.youtube.com/watch?v=l34ZqQjTR9I>

For password resets and uploader technical assistance please call Health Information Designs: 866-205-1222.

For assistance with locating patient records, account activation status, and general questions please call our office: 971-673-0741 (Mon-Fri 8am-4pm)